

Preparing for your DreamBox Reading Plus account reset

We understand users may have questions about their account reset, which is why we have put together this helpful Q&A guide.

Q: What will happen to my account after the reset?

- Pupils will move up a school year on the programme, in line with their new age-related expectations.
- All actions, alerts, messages and the On Hold function will be cleared, with the On Hold function re-enabled if it has been disabled.
- The previous year's progress data will be cleared ready for the new reporting year.

Q: What will happen in September?

When pupils first log in, they will sit the **Baseline Assessment** - this will provide their placement on the programme, determining learning loss and set them at the correct level.

- Class assignments are set to the default recommendation of five reading lessons and one vocabulary lesson per week.
- ReReads are set to a maximum of five and can be adjusted if required.
- Classes and groups you provide in preparation for the new academic year will be ready with the correct staff assigned.
- Pupil avatars and dashboards will be retained.

Q: What happens if a pupil accidentally completes the Baseline Assessment at home before returning to school?

If a pupil logs in to Reading Plus after the reset, but before they return to school, they will sit the initial InSight baseline assessment before starting their reading lessons. Should this be an issue, you can re-assign the assessment at a later date.

Q: Do I need to prepare anything before the reset happens?

To prepare for your account reset and new school year, please complete the following tasks in advance:

1. Save the end-of-year data for your records following the on-screen prompts using the Guide Me tool on the programme.
2. Email our Customer Support team with your class lists through the Import Template below.

[Click here for Import Template](#)



Customer Support

Any questions?

We want to provide the best possible experience for you - if you have any questions on how to best prepare for September, please don't hesitate to get in touch with our Customer Support Team.

[Click here to contact Customer Support](#)